



Winter at the Airport

A guide for media

Each winter, the Media Team at Toronto Pearson answers hundreds of calls about winter weather at the airport, and about how it's affecting flights and air traffic in the area.

We want to make sure you have the information that you need to keep your audiences in Toronto and the region informed about winter travel. Here is some helpful information to guide you in preparing stories and reports.

Cancellations

To find out how many flights have been cancelled at any given time, visit torontopearson.com and follow the menus to "Flight Search". The total number of cancelled flights is available on the upper right corner of the screen. Toggle between Arrivals and Departures to get the total number.

Flight Schedules

AIRLINE	FLIGHT #	FROM	SCHEDULED	ESTIMATED	STATUS	TERM
AMERICAN	AA5363	CHARLOTTE	Nov 16, 00:05	Nov 15, 23:45	Arrived	3
AMERICAN	AA8131	ORLANDO	Nov 16, 00:17	Nov 15, 23:50	Arrived	3

Remember, airlines make the decision which flights are cancelled. Flights can be cancelled for many reasons including weather, crew issues, mechanical problems and equipment changes.

Delays

Every flight scheduled to take off or land at Toronto Pearson can be found on the "[Flight Search](#)" page, with the associated scheduled and estimated arrival/departure times.



See several flights going to the same destination at the same time on different airlines? That's a codeshare flight – when several airlines sell seats on the same aircraft. While a delayed codeshare flight may look like several delays, only one aircraft is affected.

Diversions

Sometimes, severe weather at Toronto Pearson can cause flights to be diverted to other airports while the crew here work to ensure conditions are safe for landing. Diverted flights often appear as delayed or the arrival time may change repeatedly as the airlines work through new routing for their passengers. Airlines will always have the most up to date information on plans for their diverted flights.

[Click here for a list of airlines operating at Toronto Pearson.](#)

Travelling to and from the airport

When winter weather gets slippery or visibility gets bad, the roads and rails leading to Toronto Pearson can be affected. We always recommend telling travellers to allow extra time or to take transit when coming to the airport in adverse conditions.

Operational status

As Canada's largest airport, Toronto Pearson is no stranger to winter weather. Our winter crew de-ices thousands of aircraft and clears countless kilometers of runway and roadway surfaces each year. Most winter days, flights won't be affected. If the weather is having an impact, you can find the official operating status of the airport on the Travel Updates section of our website.

Please note, the Toronto Pearson media team will not be available for interviews or comment about winter weather outside of regular business hours, [if the operating status is NORMAL.](#)

Advice for passengers

- Arrive early and allow extra time
- Take care on the roads when travelling to the airport
- Check flight status with your airline or at torontopearson.com

More information

We'll share information about winter weather affecting airport operations on [Twitter.](#)



A helpful list of the agencies and other groups operating at Toronto Pearson [can be found here](#).

Interested in filming in the terminals? [Here's our policy](#).

About Toronto Pearson

Greater Toronto Airports Authority (GTAA) is the operator of Toronto Pearson International Airport. Toronto Pearson is focused on becoming the best airport in the world; enhancing the passenger experience, safety, security, supports the success of our airline partners. With more than 44 million passengers in 2016, Toronto Pearson is Canada's largest airport and second busiest North American airport for international traffic.

The area around Toronto Pearson is the second-largest employment zone in Canada; it facilitates more than 6 per cent of Ontario's GDP and directly employs 49,000 people. Toronto Pearson believes being a good neighbour means balancing operations by engaging with communities that surround the airport. It strives to have a positive impact by investing in social good and community-building initiatives through its community investment program, The Propeller Project.

For more information please visit Toronto Pearson on [Twitter](#), [Facebook](#) or [Instagram](#).

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