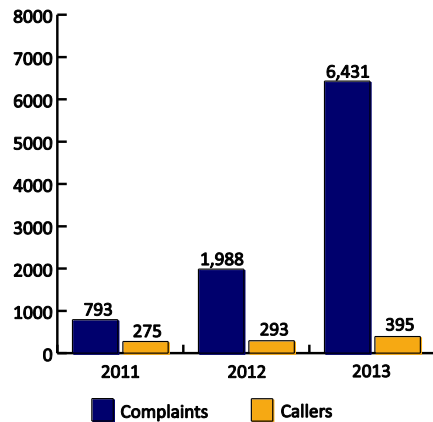


COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE UPDATE

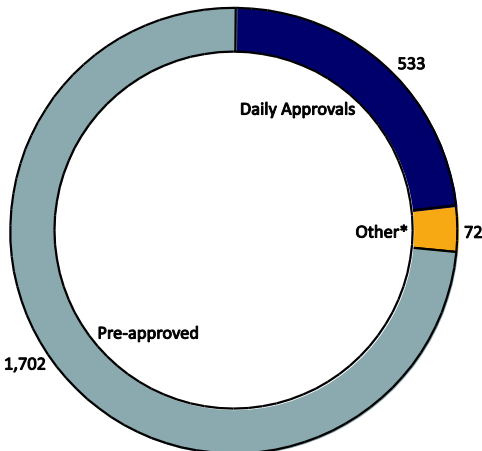
FEBRUARY 2014



Noise Complaints and Callers (2011–2013)

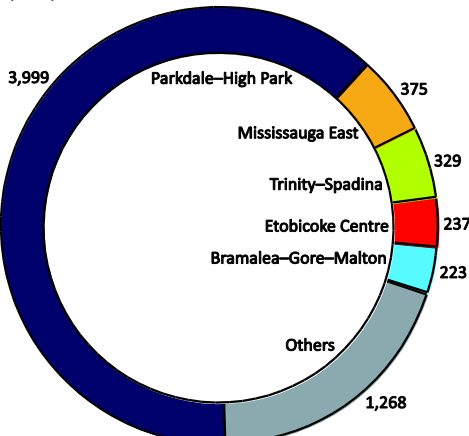


Restricted Hours Flights (November 2013–December 2013)



*Other operations include medevac flights, weather alternate flights, military and police.

Top Five Callers vs. All Other Callers (2013)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

GTAA Board Reviewing Toronto Pearson Ground Stop

A ground stop on North American arrivals to Toronto Pearson was in place into the morning of January 7, with the impact of 541 flight cancellations that day. Currently, the GTAA and its business partners are conducting a review of the events. GTAA management will report the facts and their recommendations to the Board. Thereafter, an ad hoc committee of the Board, in consultation with aviation experts from the Airports Council International, will review the report, and the Board will take action to improve airport services and the guest experience.

Chair Vijay Kanwar committed to sharing the findings of the Board review and actions taken with the public by the middle of April.

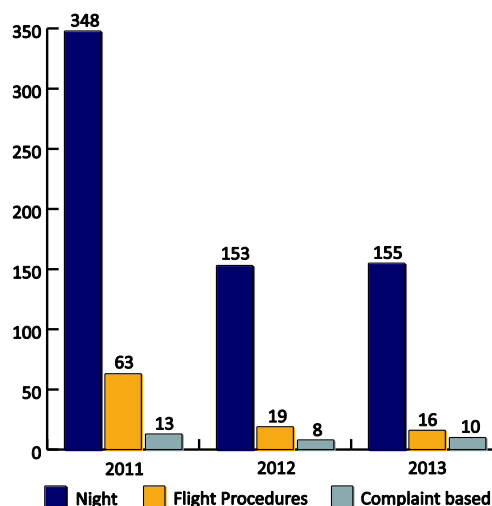
“The Board of the GTAA has a responsibility to the travelling public and this community.... The safety of our employees, passengers and the public is always our top priority,” said Vijay Kanwar.

Early Turn Trial

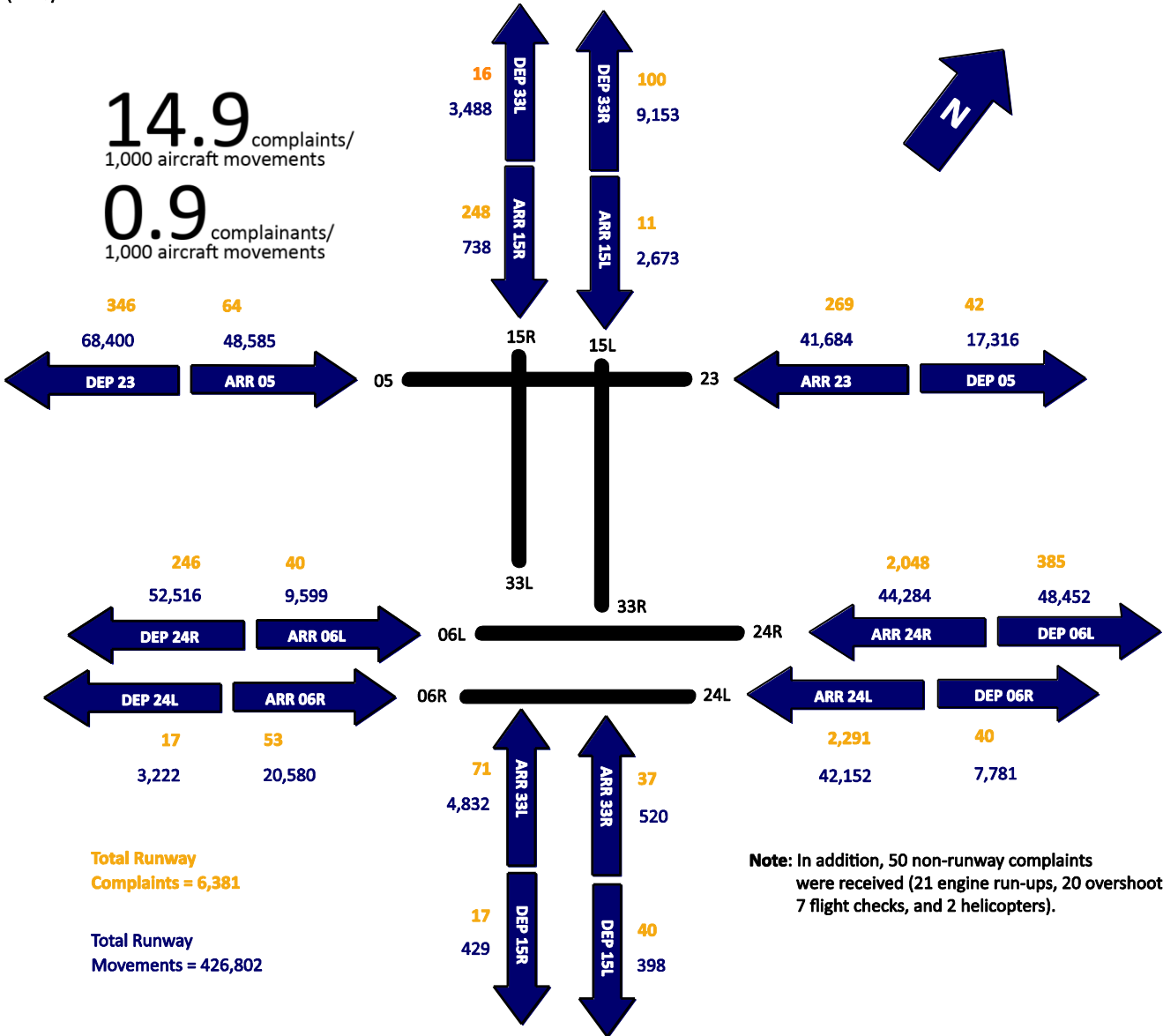
The trial program allowing early turns on the north/south runways and extended prop turn hours continues.

Throughout the trial so far, from March 3, 2008, to December 31, 2013, 2,363 eligible jet aircraft (19 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 3,134 props (92 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 5,445 (84 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 196 complaints.

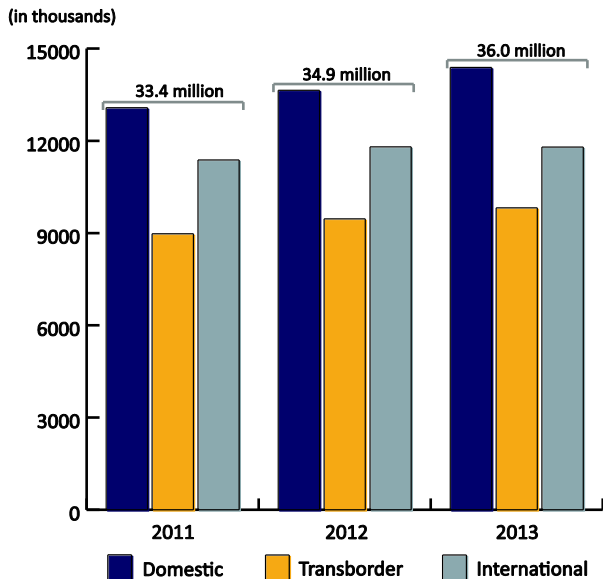
Enforcement Investigations (2011–2013)



Runway Movements and Noise Complaints by Runway Operation (2013)

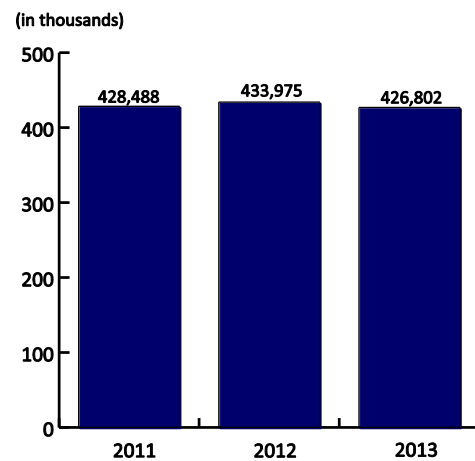


Passenger Traffic at Toronto Pearson (2011–2013)



Note: These numbers are estimates.

Runway Movements at Toronto Pearson (2011–2013)



Note: These numbers are estimates.