

CENAC Action Items from February 26, 2014

Action Item	Response	Status				
1. Toronto resident requested a breakdown of complaints by aircraft type.	See attached document.	Closed				
2. A request was made for Transport Canada to provide the following information; <ul style="list-style-type: none"> o Number of complaints 2012/2013 o How complaints outside 10NM are tracked 	A request was made to Transport Canada. See attached document from Transport Canada.	Closed				
3. A request was made for the noise office to provide the following; <ul style="list-style-type: none"> o Number of complaints received outside 10NM are of responsibility 	<p>In accordance with our lease with the federal government, the GTAA is responsible for reducing noise for aircraft within a 10 nautical mile radius of the airport. Complaints or questions regarding aircraft outside of this are handled by Transport Canada. Complaints outside GTAA 10 Nautical Mile Area of Responsibility have not typically been reported on or officially tracked by the noise office.</p> <p>The number of complaints provided below is an estimate from total submissions received by the noise office for the 2012/2013 years.</p> <table border="1" data-bbox="825 1243 1335 1382"> <thead> <tr> <th data-bbox="825 1243 1085 1313">Complaints 2012</th> <th data-bbox="1085 1243 1335 1313">Complaints 2013</th> </tr> </thead> <tbody> <tr> <td data-bbox="825 1313 1085 1382">34</td> <td data-bbox="1085 1313 1335 1382">22</td> </tr> </tbody> </table>	Complaints 2012	Complaints 2013	34	22	Closed
Complaints 2012	Complaints 2013					
34	22					
4. Toronto resident Mr. Pearson requested a noise monitor be installed in his area.	NMTs are tools to assist with the analysis and correlation of a noise complaint with an aircraft	Closed				

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	operation. In May 2010, A CENAC sub-committee was critical in the determination and review of the new locations of noise monitors.	
5. Teresa Skiland requested Oakville residents who reside outside the 10NM area of responsibility are represented at future CENAC meetings.	As part of the 5 Year Noise Management Action Plan, the committee will review future roles and responsibilities and membership of the CENAC committee. See attached document.	Ongoing
6. A request was made to add “Health” as an option in the dropdown list of the WebTrak complaint form.	WebTrak complaint form has been updated to reflect “Health” as a dropdown option.	Closed
7. A. Pearson asked whether there are modifications that can be made to aircraft to reduce noise.	Changes in airframe, aircraft and engine design, have been discussed with CENAC. See attached document.	Closed
8. Resident Mr. Hlibchuk requested that a copy of his email regarding Under-reporting of Noise Complaints be forwarded to the CENAC committee.	Email from Mr. Hlibchuk to the CENAC committee and copy of response from the Noise office has been provide to all CENAC members.	Closed