

Toronto Pearson

NON-PUNITIVE REPORTING POLICY

At Toronto Pearson, safety and security are our top priorities. These are supported by our vision of zero injuries. All individuals employed at the Airport are collectively responsible for the safety and security of each person at the Airport.

The Greater Toronto Airports Authority's (GTAA) Non-Punitive Reporting Policy is in place to encourage those who have concerns about safety to report them without fear of reprisal.

Toronto Pearson employees will not be subject to disciplinary action by the GTAA when reporting safety concerns and incidents, or identifying issues of non-compliance with applicable safety and security legislation, regulations, standards or laws.

Exclusions from this policy:

- The incident is the result of willful, careless or negligent disregard for established processes, procedures or training.
- Criminal activity or criminal intent has been involved in the making or reporting of an issue.
- The reporting is malicious, vexatious, frivolous or abusive.
- False, misleading or intentionally inaccurate information is provided.

This policy applies to all employees at Toronto Pearson and complements individual company, organization and non-punitive reporting policies.



Howard Eng
President and CEO