

# 2009 CONSULTATIVE COMMITTEE - UPDATE

GREATER TORONTO AIRPORTS AUTHORITY

DECEMBER 2009

## Passenger Traffic and Aircraft Movement

The year over year change in passenger traffic, although remaining negative, has shown some improvements from a ten per cent drop in May 2009, to a five per cent reduction in August. While traffic levels in the January to August 2009 period have been compared to strong growth levels in the same period of 2008, the traffic from September through the end of 2009 will be compared to a much weaker traffic environment last year. In the last few months of 2009, there is an expectation of reduced losses or perhaps even some modest increases. Given that the aviation industry traffic lags the general economic trend, it is likely that gains in traffic will come in the first or second quarter of 2010.

Our busiest month of the year has proven to be this past August, with 3.1 million passengers processed at the airport. However, passenger traffic is five per cent lower compared to levels in the same period last year. Aircraft movements were 6.6 per cent lower than 2008, at 36,110 combined arrivals and departures.

The passenger traffic for the year to date is seven per cent lower than last year.

## Taxi and Limo Committee (CCTL)

As Taxi and Limo drivers are considered ambassadors for the airport, the CCTL was offered an airside tour. Russ Cruickshank, Corporate Social Responsibility Officer, gave five CCTL members an airside tour on November 25.

## Community Environment and Noise Advisory Committee (CENAC)

At the November 18 meeting, the GTAA gave a presentation about air service development at Toronto Pearson. FedEx also gave a presentation about aircraft use and the company's intended target operation with Boeing 757 aircraft in the future.

## Air Services

Air Canada announced the following services:

- Seasonal service three times weekly to Athens and Barcelona for summer 2010 on their Boeing 767 aircraft.
- Five times weekly service to Tokyo, maintained through winter 2009-10, on their Boeing 777 aircraft.
- New service once weekly to La Romana, Dominican Republic on the A320 aircraft.

Westjet recently began the following services:

- Daily service to Atlantic City.
- Daily service to Miami.
- Various services to several cities in the Caribbean.

## Environment

The GTAA won the Airports Council International North America (ACI-NA) 2009 Environmental Achievement Award for the innovative Partners in Project Green initiative.

Partners in Project Green continues to gather momentum, as more companies in the Pearson eco-business zone become involved in initiatives such

as green roofs and parking lots, energy consumption reduction projects, green purchasing and easing transportation for employees.

On October 15, Partners in Project Green launched the Clinton Climate Initiative Purchasing Alliance (CCI PA). Through this initiative, area businesses will be eligible for discounts of up to 45 per cent on green building envelope technologies and products, such as lighting; heating, ventilation and air conditioning (HVAC); and roofing systems. These products can significantly reduce energy requirements to heat and cool buildings, while saving money. The CCI PA program is aimed at accelerating the adoption of energy efficient products worldwide.

### Art and Culture

The GTAA is pleased to support the *One Book One Brampton (OBOB)* literacy campaign. The entire community is being encouraged to read and discuss a commonly shared book: *Life of Pi*, by Canadian author Yann Martel. The GTAA kicked off the campaign with a lunchtime session led by storytellers Adele Kostiak and Marnie Richards. A staff book club is in the works, and in-terminal performances for kids on the OBOB theme of “journeys” will be presented in December.

*Toronto on Film* is on display in the Terminal 3 Arrivals Transfer Corridor. Passengers arriving from the U.S. will see the show on their way to the Canada Customs area. This new exhibition celebrates the history of film-making in Toronto and, through film stills and text, showcases the work of renowned Toronto film-makers—including Allan King, David Cronenberg and Atom Egoyan—as well as key periods and movements in the city's history, as depicted through film.

International award-winning fine art and fashion photographer Barbara Cole has been selected to showcase her latest installation *White NOise* at Toronto Pearson International Airport. *White NOise* is on display until January 10, 2010 in the

Terminal 1 Airspace Gallery, located directly above the Canadian Arrivals Hall. Travel documents are not required to view the exhibition.

Jeremy Drummond's *65-Point Plan for Sustainable Living* consists of small aerial photographs of subdivisions scattered across the wall of the bridge that links the check-in counters to the domestic departures screening area in Terminal 1. At first glance, the photographs look like straightforward portraits of suburban communities. Upon closer examination, it becomes clear that there are no roads in or out of the subdivisions. Artist Jeremy Drummond's project explores the relationship between people and their environment, both on an intimate level and a grand scale. Travel documents are not required to view the exhibition.

Toronto Pearson International Airport is a proud sponsor of Canada's Alpine and Para-Alpine Ski Teams, as they prepare for the 2010 Winter Olympics in Vancouver. As part of our Corporate Social Responsibility and community outreach initiatives, Toronto Pearson arranged for Para-Alpine Canadian Ski team member Chris Williamson to visit students at Thorndale Public School in Brampton. After his visit, students in grades three, four and five were inspired to create the Olympic-themed art work on display in Terminal 1, Departures Level. Travel documents are not required to view these pieces.

### Noise Management Statistics

From August to September of 2009, the GTAA received 240 complaints from 125 callers. Over the same period in 2008, the GTAA received 468 complaints from 183 callers. The decreased number of complaints is attributed to the absence of increased public awareness of aircraft operations and minimal impact of airside construction in the late summer.

In August and September 2008, residents in Brampton and Central Etobicoke continued to notice aircraft in their areas after a component of

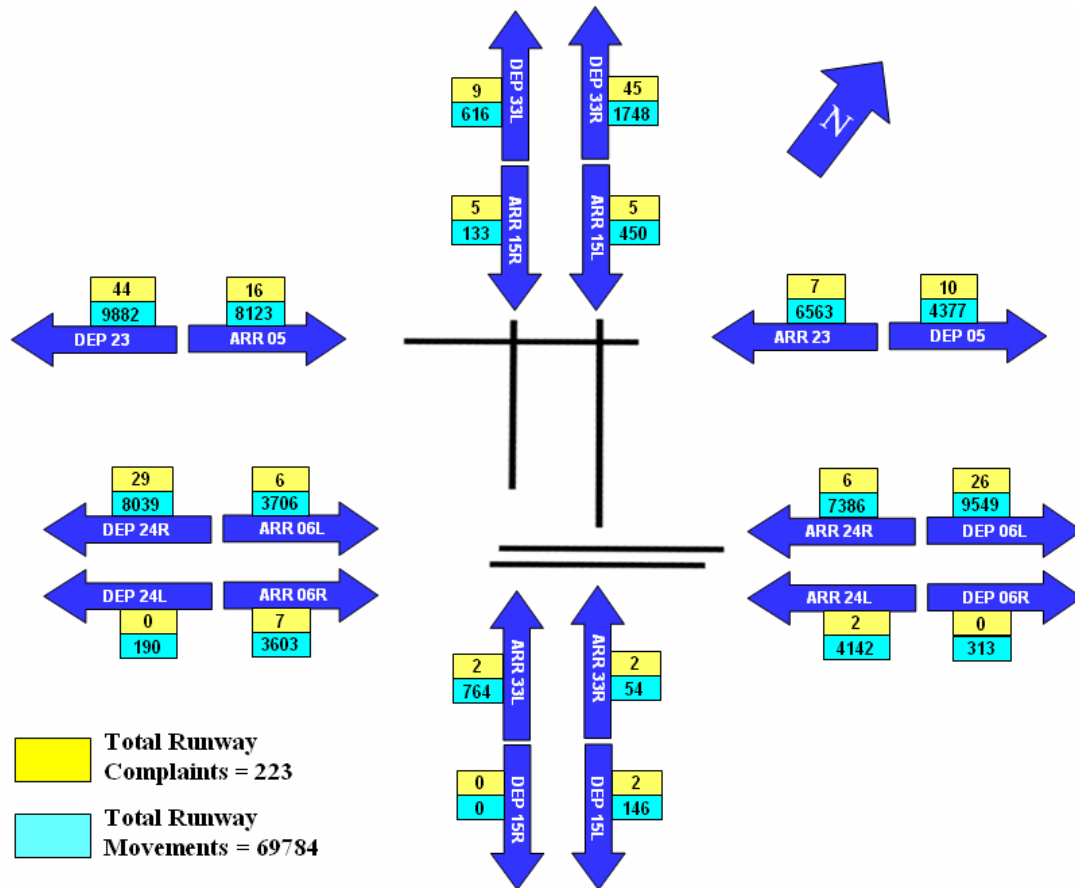
the Early Turn Trials was suspended in June 2008. Reduced complaints from frequent callers also contributed to the decreased complaints. The three most frequent callers (two from Brampton; one from Mississauga) made 56 complaints compared to 132 from the three most frequent callers in August and September 2008.

Month	Complaints	Callers
August	135	84
September	105	60

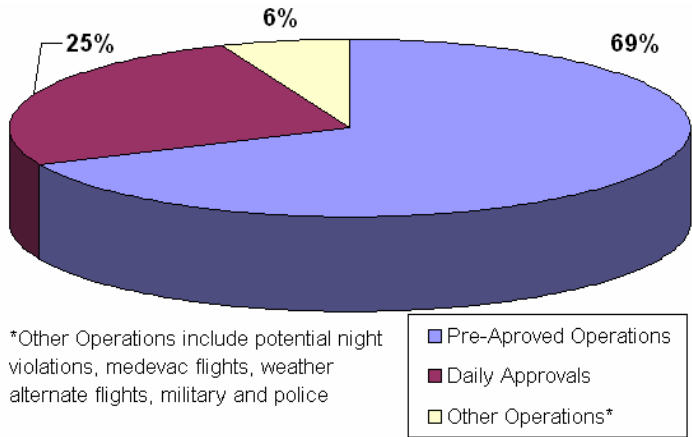
In August and September 2009, Runway 15R was used for 4.5 hours and handled 0.4 per cent of Toronto Pearson’s operations, which included 133 arrivals and 0 departures. Runway 33L was used for 26.4 hours as an arrival runway and handled 764 aircraft, which accounted for 2.6 per cent of Pearson’s operations.

**Comparison of Noise Complaints by Runway Operations Aug.–Sept. 2009**

Note: 17 Other Complaints  
14 ILS Inspections, 2 Overshoot, 1 Unknown



**Total Flights Operated during 2009 Restricted Hours (Nov. 2008–Sept. 2009) (00:30–06:29 local)**



**Early Turn Trials**

The trial program including early turns on the north/south runways and extended prop turn hours continues to proceed and related complaints are minimal. From March 3, 2008 to the end of September 2009, 22 per cent (885) of eligible aircraft conducted an early turn off the north/south runways, resulting in five complaints. 93 per cent (1458) of props conducted early turns between the hours of 06:30 to 06:59 local, while 82 per cent (1115) initiated early turns from 23:01 to 23:30 local, resulting in a total of 24 complaints.

**Enforcement Activities**

From August to September 2009, the Enforcement Office conducted 103 investigations into potential violations of the Noise Operating Restrictions and Noise Abatement Procedures. 34 investigations were of Arrival procedures, 17 of Departure procedures and 52 were investigations related to the Night Flight Restriction Program (NFRP). Of these 103 investigations, seven were associated with noise complaints from the public.

Over the same period in 2008, the Enforcement Office conducted 119 investigations. Of these, eight investigations were of Arrival procedures, 31 of Departure procedures and 80 related to the NFRP.

Year (Aug–Sept)	Investigations
2009	103 34 Arrival 17 Departure 52 NFRP
2008	119 8 Arrival 31 Departure 80 NFRP