CONSULTATIVE COMMITTEE UPDALE AUGUST 2012

Passenger Traffic at Toronto Pearson (March–April, 2010–2012)



Note: These numbers are estimates.

Runway Movements at Toronto Pearson (March–April, 2010–2012)

(in thousands)



Air Services

On July 17, **Ethiopian Airlines** began the first non-stop service from Toronto Pearson to Africa. Their Boeing 777 provides twice weekly service to Addis Ababa.



Also on July 17, **EZ Jet** began weekly charter flights from Toronto Pearson to Georgetown, Guyana.

On June 22, a **Condor** Boeing 767-300 took off on their first flight of 2012 from Toronto to Frankfurt, Germany, launching twice-weekly service on Mondays and Fridays.

China Eastern Airlines and **WestJet** have announced a partnership that adds a codeshare China Eastern flight number on WestJet flights between Toronto and Vancouver.

TACA Airlines now provides daily service to El Salvador and Costa Rica using its **LACSA**-brand Airbus aircraft. It used to operate thrice weekly.

Both **Alitalia** and **British Airways** will upgrade aircraft types to Toronto this winter, providing additional seats to destinations across the Atlantic.

GTAA reports first quarter operating results

The GTAA reported a continuation of strong operating and financial results for the three-month period ending March 31, 2012.

Chef Massimo bring his ex

A total of 8.3 million passengers travelled through Toronto Pearson during that time, a 5.6 per cent increase compared to the same period in 2011. Passenger growth occurred across all sectors, with increases in domestic, transborder and international passenger activity of 5.3 per cent, 4.0 per cent, and 7.2 per cent respectively, when compared to the same period in 2011.

Total revenues for the three-month period were \$280.1 million, a \$3.9 million increase over the same period in 2011, while total operating expenses were \$174.1 million, a \$0.6 million reduction when compared to the same period in 2011. Earnings before interest and financing costs were \$105.9 million for the three-month period.

After accounting for interest and financing costs, the GTAA recorded net income of \$0.2 million for the first quarter of 2012, compared to a net loss of \$35.4 million in the comparable 2011 period. The 2011 results included a one-time charge of \$27.6 million due to the voluntary early retirement of certain GTAA debt.

Food Network star to open new restaurants in Terminal 1

Boccone Trattoria Veloce will be a full-service, casual dining restaurant with a carefully created menu by Chef Massimo Capra, co-owner of two Toronto mainstays—the Zagat-rated Mistura and the exclusive supper club Sopra Upper Lounge. Boccone will take passengers on a pre-boarding voyage through Italy's finest culinary combinations complemented by an extensive wine list. **Boccone Pronto** will act as the quickservice counterpart and will entice passengers on the run with a selection of fine Italian fare and freshly brewed coffee to go.

Boccone Trattoria Veloce will be located in Terminal 1 Domestic Departures, and Boccone Pronto will be in Terminal 1 Transborder Departures area. Both will open later this fall. "Having Chef Massimo bring his expertise and love of food to Toronto Pearson is very exciting for the airport," said Pamela Griffith-Jones, GTAA's Chief Marketing and Commercial Officer. "The energy and passion that comes with Chef Massimo is contagious, and we are thrilled to be working with him to open two great restaurants for our guests to enjoy while at the airport."

Arts and Culture

What better place than Toronto Pearson, where people of all cultures and backgrounds meet, to showcase exhibits of art, design, history, science and popular culture. Current exhibits include *Betwixt & Between* and *More Turns*.

Betwixt & Between travels from the Living Arts Centre Gallery to Terminal 1, Level 2, above Domestic Arrivals, for our summer exhibition program, providing international exposure for the Centre's artists and introducing travellers to the wealth of talent found within the local community.

The Living Arts Centre resident artists examine the state of flux of the global community resulting from exponential advances in technology and communication. Working across media, each artist considers transitional states in human relationships, geography, spirituality, and the natural world in order to represent our rapid social evolution and celebrate the intricacies of the current age.

More Turns features some of more than 30,000 pictures Bill Sullivan took over two years of people in New York City, using a camera that was either hidden or otherwise unobtrusively positioned.

Sullivan's life-size photographs are installed in Terminal 1 Domestic Departures along the moving sidewalk so that visitors moving along the sidewalk in effect "animate" the images.

GTAA Consultative Committee Update

Noise Complaints and Callers









This chart shows the number of complaints made by our five most frequent callers, identified by location.



alternate flights, military and police.



2012 Summer Construction Program

This summer's construction program (through late October) is less active than last year's. However, construction work will restrict the use of certain runways and taxiways from time to time, resulting in non-standard traffic patterns to and from the airport.

One of the major construction projects is the electrical rehabilitation of Runway 15L-33R through mid-June. Work will be carried out on Runway 15R-33L for the first three weeks of August, and again for the first three weeks of September. Runway 05-23 is scheduled to be unavailable for two extended weekends in August and September.

To minimize the impact of aircraft noise on the surrounding communities, the GTAA continues to work with Nav Canada, air carriers and construction managers. Check TorontoPearson.com for the latest updates on this program.

Early Turn Trial

The trial program allowing early turns on the north/south runways and extended prop turn hours continues.

Throughout the trial so far, from March 3, 2008, to April 30, 2012, 1,982 eligible jet aircraft (20 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,454 props (93 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 3,317 (85 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 72 complaints.

Enforcement Investigations (March–April, 2010–2012)



Comparison of Aircraft Movements and Noise Complaints by Runway Operation

From March to April 2012, there were 71,257 aircraft movements at Toronto Pearson, resulting in 272 complaints, of which 127 were related to aircraft arrivals, 143 were related to aircraft departures, and two were unrelated to runway operations.

The following tables attribute noise complaints to various runway operations.

Arrivals in March–April 2012			Toronto Pearson runway layout	Departures in March–April 2012		
Runway	Movements	Complaints	^{15R} 15L	Runway	Movements	Complaints
From east			05 - 23	To east		
23	5,861	6		05	3,635	2
24R	6,322	9		06L	10,099	14
24L	5,233	22	33L 33R	06R	2	0
From south			06L 24R	To south		
33R	339	17	06R 24L	15L	133	4
33L	2,914	40		15R	0	0
From west				To west		
06R	3,066	10		24L	2	0
06L	2,805	6		24R	7,821	75
05	8,599	14		23	9,782	31
From north				To north		
15R	102	0		33L	251	1
15L	403	3		33R	3,888	16
Total	35,644	127		Total	35,613	143